

Chip Cookies Ordering Form & FAQ

Please review the below options for your Food & Drink Add On. Once you've selected your desired Food Add On, please promptly reach out to the Party Manager to confirm your selection and have your Invoice updated.

*Please note that ALL Food & Drink Add On order's MUST be placed at least a week prior to your Party Date and confirmed by Party Manager. Orders placed within a week of your Party Date are not guaranteed unless confirmed by Party Manager.

Package	Items	Cost
1	Chip Chip Hooray! A Mix of Chip's Most Popular Flavors – the OG, Sugar Chip, Boneless Chip, & Cocoa Chip. Comes with 3 of Each Flavor. Feeds 12 – Available to Order by the Dozen	Starting at \$50
2	Mini OG Box. Tiny, Tasty, Totally Classic. Chip's Mini OG's are a Fun Sized Spin on their OG Cookie that Started it All. Feed 24	Starting at \$50

When placing your order please indicate the following to the Party Manager:

- I. Add On Option Type (1, 2)
- II. Quantity of Each Option



Food & Drink Add On FAQ

1. How do I order the Food & Drink Add On for my Party at COPA STC?

You can place your Chip Cookies order directly through our Party Manager in advance of your Party. Simply review the options above and send an email confirming your selection no later than a week prior to your Party Date to secure your Food & Drink Add On.

2. What Food & Drink Packages are available?

We offer the following Food & Drink Packages from Chip Cookies:

- **Package 1:** Starting at \$50 – Mix of Most Popular Cookie Flavors. 3 of Each. Feeds 12. Available to order by the dozen.
- **Package 2:** Starting at \$50 – Mini OG Box. Feeds 24.

3. Are Sales Tax & Delivery Fee's included in the price?

Yes, all prices listed include sales tax and delivery fees.

4. Can I add extra cookies to my order?


Yes! You can order as many packages as you'd like.

5. Do I need to pick up the cookies, or will it be delivered?

Your Chip Cookie order will be delivered directly to COPA STC at your scheduled party time. There's no need for you to pick it up.

6. What happens if my order is late or doesn't arrive?

In the rare event of a delivery or order issue, please notify the COPA Front Desk Staff, or Party Manager immediately, and we will work with Chip Cookie's to resolve the situation as quickly as possible.





7. Can I customize the cookies in my box?

Unfortunately not, we offer only pre-selected cookie package options.

8. How far in advance should I place my order?

Food & Drink Add On Orders must be placed AT LEAST one week prior to your event date and confirmed by the Party Manager. Any order requests placed less than a week before your Party Date are not guaranteed unless the Party Manager confirms.

9. Can I cancel or modify my order after placing it?

After an order has been placed, you can cancel it if your plans change but **at no point will a refund be provided for your order.** If you would like to add additional items to your order after you've placed it, you may contact the Party Manager to do so as long as it is more than week before your Party Date.

10. Who should I contact if I have additional questions?

For any additional questions regarding the Food & Drink Add On process, please reach out to the Party Manager at lyndsyn@copastc.com.

