

Autonomous Training Rules & Expectations

To ensure a safe, respectful, and high-performance training environment, all users of COPA STC's technology spaces — including the **COPA Cube** and **skills.lab** — must follow the rules outlined below.

General Facility Rules

- **Absolutely NO food or drink** is allowed inside any technology space at any time.
 - Store all personal belongings in cubbies located outside each training space.
 - **COPA STC is a cleat-free facility.** Only tennis shoes, indoor soccer shoes, or turf shoes are permitted.
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Technology Use & Safety

- **Never insert any body part or object into the ball launchers or ball return systems.**
 - This is strictly prohibited and will result in immediate removal and potential loss of access.
 - **If there is ANY issue with the technology,** immediately notify the COPA Operations Team via radio.
 - Do **not attempt to fix** any issue yourself.
 - Unauthorized troubleshooting may result in expulsion and cancellation of remaining passes without refund.
 - Delays or interruptions in technology **do not guarantee additional time.**
 - In both the COPA Cube and skills.lab, **automated ball return gutters** are part of the system.
 - Do **not reach into, step into, or lean across** the gutters or launch zones at any time.
 - When using the skills.lab, you may see a yellow triangle indicating a **“Ball Transfer.”**
 - This is an automatic system balancing balls between launchers.
 - Do **not block or interfere** with ball movement during this process.
 - After your session:
 - Return the device and space to its original condition.
 - **Plug in the iPad or tablet** to ensure it is fully charged for the next user.
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Zero Tolerance Policy

COPA STC enforces a strict **Zero Tolerance Policy** for any misuse, abuse, or inappropriate behavior in our technology spaces. Violations include, but are not limited to:

- Hitting, kicking, or intentionally damaging screens, sensors, or equipment
- Using equipment in an unsafe or unintended manner (e.g., excessive force)
- Tampering with system connections, unplugging wires, or altering settings
- Disruptive behavior, including excessive shouting, banging on equipment, or ignoring staff instructions
- Offensive language, gestures, or harassment toward staff or other users
- Creating an unsafe environment by ignoring instructions or safety protocols

Accountability & Consequences

All users — including members, guests, and pass holders — agree to comply with these rules.

Pass holders are fully responsible for the conduct of any guests they bring into the facility or technology spaces.

Any violation may result in immediate removal, cancellation of all remaining passes, and permanent loss of access to Autonomous Training — without refund or proration.