

## How Can I Validate my COPA Credits?

1. In December and January, credits can also be used towards our new credit offerings. Position specific courses, targeted training from our master coaches, special instruction by guest coaches and access to individual technology are a preview of what you'll see in the new year. A sampling of these offerings will be rolled out for you to try using your existing COPA credits. These special offerings are designed to enhance your athlete's technical and tactical expertise as well as to add value, flexibility and depth to your COPA membership. You won't be disappointed! To book a spot in one of these courses, follow the steps below:

1. Login to [members.copastc.com](https://members.copastc.com) and click on programs
2. Choose COPA Make-Up Classes → Other Offerings → Select the class you would like to join
3. Select your athlete and age group (you must choose the appropriate age group for which they attend their normal COPA classes)
4. Move over the toggle for using a credit toward this class. If your athlete has an available Make-Up Class Credit, this will bring the balance down to \$0.
5. Choose your schedule for the make-up class
6. Accept the waiver and Book Now

2. Credits can be used towards a COPA Make-Up class. These classes have been available since June 2020 and follow our traditional class format in curriculum. To book a Make-Up Class, follow the steps below:

1. Login to [members.copastc.com](https://members.copastc.com) and click on programs
2. Choose COPA Make-Up Classes → Training → either COPA Kids, COPA Train or SpeedLab
3. Select your athlete and age group (you must choose the appropriate age group for which they attend their normal COPA classes)
4. Move over the toggle for using a credit toward this class. If your athlete has an available Make-Up Class Credit, this will bring the balance down to \$0.
5. Choose your schedule for the make-up class
6. Accept the waiver and Book Now

3. COPA Credits are now transferable. You may pick another COPA member to transfer your credits to. This is a great way to get to try a new offering with a friend! Once credits are transferred, they are removed from your account and no longer available for your use. Once transferred, credits cannot be transferred back into your account. If you would like to transfer your credits to another COPA member (or another member of your family), please fill out this form and member services will confirm transfer:

<https://forms.monday.com/forms/fa8d5bcbc7629437f6c172be84a2d4dd?r=use1>

4. You may apply credits towards a pro shop purchase made in store only (no online purchases.) Pro shop validation may not be supplemented with cash or credit card. All pro shop credit purchases are final sale. Visit our Pro Shop to see qualifying items.

5. You may use your COPA Credits for a COPA Camp. Credits carry a monetary value of 50.00 towards a COPA Camp. To apply credits to a camp, fill out the COPA Credit Camp Form. We will then register your athlete for the camp, applying the credits you have requested. If there is a remaining balance to the camp, your credit card on file will be charged and a receipt emailed to you. Credits used for camps are non-refundable and non-transferable. Camps booked with credits still follow the regular rules for canceling and rescheduling. If within the allotted time frame, you may qualify for a cancellation refund of a dollar balance you paid but any credits used will be forfeited and cannot be applied to another camp or returned to your account. To book a COPA camp using your credits, please fill out the camp registration form below and you will be contacted by someone from COPA Camps or Member Services.

<https://forms.monday.com/forms/43cd5497363e7504c4c45cd3ac4c7e00?r=use1>

6. You may book a birthday party using your COPA credits. Credits carry a 50.00 monetary value towards parties and you may apply up to 2 credits to your party. If you would like to apply your credits towards an individual party, please fill out the party request form and our Parties and Events Director will reach out to coordinate details. This is for future bookings and does not apply to parties already scheduled or past COPA parties.

<https://forms.monday.com/forms/f25be35bb28630f5a76ed936cd6f79fd?r=use1>

7. You may rent a field at COPA STC using COPA Credits. Credits carry a 50.00 monetary value towards field rentals and there is no limit to the number of credits you may apply. To rent a field using COPA Credits, please fill out the form below and our Field Scheduler will reach out to coordinate details.

<https://forms.monday.com/forms/b3376357a14538958cacb22f2a027931>

8. You may donate any or all of your remaining credits to COPA's scholarship fund. Each credit you donate will carry a monetary value of 50.00 which will go towards COPA weekly training sessions or summer camps for scholarship recipients. Your generous donation will help provide access to our world class training facility for athletes that may not otherwise have the opportunity. To donate your credits, please fill out the form below and our Member Services team will confirm your donation. As an organization, we are committed to providing access for all so will match the number of scholarships our members donate. Thank you for your generosity.

<https://forms.monday.com/forms/ed2906eeca76659d551d1f771de78f29?r=use1>

\*All credits are final booking. Please verify that the class or camp you are registering for works with your athlete's schedule before booking. Once a credit has been validated, it is removed from your make-up credit balance and CANNOT be added back into your account.